
What is your guarantee?

Our one year guarantee also applies to the plants that we install and the installation. There are a few things you should know about our guarantee policy:

- Regularly priced trees and shrubs are guaranteed for one year, and this applies to installed plants.
 - Please call if you notice problems, as most problems can be remedied if they are diagnosed early enough.
 - We do not provide after-installation care of our plants, and this is solely the responsibility of the customer. Improper care or negligence will void this guarantee. If you have any questions about proper plant care, we are here to help you.
 - In the event of a warranty issue, we will, at our discretion, provide a new plant of equal price to the warranted plant, or issue an in-store credit for the original purchase price. We do not issue cash refunds, and are not responsible for any costs beyond the original purchase price.
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Farmington Gardens

Installation Services Guide

Farmington Gardens

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GROWING FOR YOU

Installation Services

Farmington Gardens now offers a professional plant installation service! In addition to the high quality plant material and friendly service you have come to expect, you can now arrange to have your plants installed by our team of professional plant experts! Farmington Gardens is a licensed, bonded and insured landscape contracting business, and is committed to delivering the best service possible to our valued customers.

This brochure details some of the information you should know and answers questions about our installation service.

What is included?

Farmington Gardens' installation services include safe transportation of your plants to their destination, and installation in a location to be determined by you. We include an appropriate amount (as we determine) of compost and starter fertilizer at the time of planting to aid in establishment. We do not generally recommend staking new plants, so this is not included in the installation price and will be subject to an extra fee if you request it.

What do I need to do?

Besides reading and signing the installation agreement, you will need to decide on an appropriate planting location. We will make every effort to satisfy your location requests, but may not be able to if the location is inaccessible, inappropriate, or hazardous. Also, we request that you inform us of any possible hazards that may be present at the installation site. These can include unstable soil, steep hills, or underground utility lines. Please have utilities professionally located and marked before we are scheduled to install, or your installation may be delayed. As a courtesy and safety issue, please contain your pets while our crew is on site, as this is not only a potential hazard to our employees, but also your pets.

What's with all of the paperwork?

We are a Licensed Landscape Contracting Business in the State of Oregon, and with that comes a lot of responsibility to protect you, the consumer. Each form or notice serves a very specific purpose, and are required by law. These are some of the important documents that you will need to read over and sign:

- **The Contract:** This is by far the most important document you will receive, and should be read closely. The con-

tract is the agreement between you and Farmington Gardens as to what work will be performed, what plants will be installed, where and when this will take place, and any other information that may be necessary to describe our agreement. The contract is usually several pieces of paper, including your receipt, and is a binding agreement once signed by us and yourself.

- **Consumer Protection Notice:** This notice informs you of your rights as a consumer, and also gives you information and advice on working with contractors in Oregon.
- **Notice of Procedure:** In the event of a problem or dispute, this notice details your responsibilities and requirements under Oregon law. There are strict requirements in Oregon regarding this procedure which must be followed in order to preserve your consumer rights.
- **Lien Information:** Any contract over \$1,000 requires us to give you this notice, which explains construction liens. This primarily details our rights and recourse if we do not receive payment for materials and services provided.

